About us

Manor Park Dental Practice has been serving the local community for over 80 years. We are proud to continue this legacy and promise the highest quality of care and service to our patients

Aims & Objectives

- To provide high-quality dental care that is evidenced, innovative and centered around patients.
- To provide a comprehensive range of dental services, both private and NHS.
- To provide appropriate treatment and oral health advice when required, or referral to other specialist services as needed.
- To help educate and inform patients on the best ways to take care of their oral health and offer clear guidance regarding treatment options.

Services Available

Our services include: routine check-ups, consultations, xrays, restorative work, endodontic and periodontic treatment, prostheses and cosmetic dentistry. For more information visit the treatments section on our website - <u>www.manorpark-dental.co.uk</u>

Dental Emergencies

Emergency appointments are available Monday, Tuesday, Thursday and Friday.

There are no clinics running on Wednesday, however, there are hygienist appointments available and staff on hand to take appointments.

For out of hours emergencies please call NHS 111.

Appointments

To make an appointment please call the practice on 0208 478 1431. We will aim to offer you the nearest available appointment at a time that best suits you.

Failure to attend / cancellations

If you are unable to keep your appointment please let us know by contacting the practice with 48 hours' notice. Patients who fail to attend two times in a row or habitually cancel or arrive late for appointments risk the termination of their registration.



<u>www.manorpark-dental.co.uk</u> 620 Romford Road, London E12 5AQ 0208 478 1431



Monday	08:30 - 12:30 / 13:30 - 16:30
Tuesday	08:30 - 12:30 / 13:30 - 16:30
Wednesday	08:30 - 12:30 / 13:30 - 16:30
Thursday	08:30 - 12:30 / 13:30 - 16:30
Friday	08:30 - 12:30 / 13:30 - 16:30
Saturday	Closed
Sunday	Closed

We are closed on bank holidays Only Hygienist appointments available on Wednesdays



FAMILY DENTISTRY & IMPLANT CENTRE

NHS & Private





MEET THE TEAM

DR. SHRADDHA INNANI Principle Dentist BDS, MFDS RCSEd GDC: 191662 NATALIE VLKOVA Hygienist & Therapist	DR. SNEH SHAH Dentist ^{BDS} GDC: 274999 ISRAT JAHAN Hygienist & Therapist	
GDC: 263994	GDC : 223920	
JUNE SHARP Practice Manager GDC: 162136		
Specialist Tre	atments:	
™		
HYGIENIST D	DENTURES	
	CROWNS BRIDGES	
DENTAL IMPLANTS W		

0% FINANCE



Lateness

This will be treated as a failure to attend the appointment if we cannot accommodate the lateness.

Accessibility

Unfortunately due to the age, layout and design of the building, we don't have the facilities for wheelchair access.

Confidentiality

We are committed to complying with the requirements of the legislation governing patient confidentiality in line with Data Protection Act 2018 and other legislations.

Discrimination

Any discrimination on the grounds of race, sex, gender, disability or religion are not tolerated at our practice.

Health and Safety

The health and safety of our patients is our top priority. Should you notice any potential unsafe practice or object in our establishment kindly let us know so that we can deal appropriately with it.

Zero Tolerance

If any patient is aggressive, abusive or violent towards any member of staff or any other persons on the practice premises, the practice retains the right to have the patient removed from their list. In extreme cases the police may also be contacted.

Complaints Policy

If you have a complaint or concern about the service you have received from the dentist or any of the staff working at this practice, please let us know. We operate a practice complaints procedure for dealing with complaints. Please ask at reception for a copy of our complaints procedure.

Patient responsibilities

Please provide as much notice as possible when changing or cancelling an appointment. Please attend regular appointments as advised by your dentist and follow instructions for looking after your teeth at home.

If you wish to see a copy of any of our policies, please ask our reception team.

